

NOTICE OF CONTRACT EXTENSION

State Of Missouri
Office Of Administration
Division Of Purchasing
PO Box 809
Jefferson City, MO 65102-0809
<http://oa.mo.gov/purchasing>

*misc
B32 16031*

CONTRACT NUMBER	CONTRACT TITLE
C316031007	Foster Care Case Management
AMENDMENT NUMBER	CONTRACT PERIOD
Amendment #007	October 1, 2018 through September 30, 2019
REQUISITION/REQUEST NUMBER	SAM II VENDOR NUMBER/MissouriBUYS SYSTEM ID
NR 886 DFA19000053	4312365570 3/MB00023177
CONTRACTOR NAME AND ADDRESS	STATE AGENCY'S NAME AND ADDRESS
PREFERRED FAMILY HEALTHCARE INC. 1111 S GLENSTONE AVE PO BOX 1277 SPRINGFIELD MO 65801-1277	Department of Social Services Children's Division Post Office Box 88 Jefferson City MO 65102

ACCEPTED BY THE STATE OF MISSOURI AS FOLLOWS:

Contract C316031007 is hereby amended pursuant to the attached Amendment #007 dated 09/13/18.

BUYER	BUYER CONTACT INFORMATION
Julie Kleffner	Email: julie.kleffner@oa.mo.gov Phone: (573) 751-7656 Fax: (573) 526-9816
SIGNATURE OF BUYER	DATE
<i>Julie Kleffner</i>	9-17-18
DIRECTOR OF PURCHASING	
<i>Karen S. Boeger</i>	Karen S. Boeger



STATE OF MISSOURI
OFFICE OF ADMINISTRATION
DIVISION OF PURCHASING
CONTRACT EXTENSION

AMENDMENT NO.: 007
CONTRACT NO.: C316031807
TITLE: Foster Care Case Management
ISSUE DATE: 9/4/18

REQ NO.: NR 886 DFA19000033
BUYER: Julie Kleffner
PHONE NO.: 573-751-7656
E-MAIL: Julie.Kleffner@oa.mo.gov

TO: PREFERRED FAMILY HEALTHCARE INC.
1111 S GLENSTONE AVE
PO BOX 1277
SPRINGFIELD MO 65801-1277

RETURN AMENDMENT BY NO LATER THAN: 9/18/18 AT 5:00 PM CENTRAL TIME

RETURN AMENDMENT TO THE DIVISION OF PURCHASING (PURCHASING) BY E-MAIL, FAX, OR
MAIL/COURIER:

SCAN AND E-MAIL TO:	Julie.Kleffner@oa.mo.gov
FAX TO:	(573) 526-9816
MAIL TO:	PURCHASING, P.O. Box 809, Jefferson City, Mo 65102-0809
COURIER/DELIVER TO:	PURCHASING, 301 West High Street, Room 630, Jefferson City, Mo 65101-1517

DELIVER SUPPLIES/SERVICES FOB (Free On Board) DESTINATION TO THE FOLLOWING ADDRESS:

Department of Social Services
Children's Division
Post Office Box 88
Jefferson City MO 65102

SIGNATURE REQUIRED

VENDOR NAME PREFERRED FAMILY HEALTHCARE	MissouriBUYS SYSTEM ID (SEE VENDOR PROFILE - MAIN INFORMATION SCREEN) 00023177
MAILING ADDRESS 1111 S GLENSTONE 3-100	
CITY, STATE, ZIP CODE SPRINGFIELD, MO 65804	

CONTACT PERSON KARAH WADDLE	EMAIL ADDRESS contractmanagement@pfh.org				
PHONE NUMBER 417-869-8911	FAX NUMBER 417-869-1635				
VENDOR TAX FILING TYPE WITH IRS (CHECK ONE)					
<input type="checkbox"/> Corporation	<input type="checkbox"/> Individual	<input type="checkbox"/> State/Local Government	<input type="checkbox"/> Partnership	<input type="checkbox"/> Sole Proprietor	<input checked="" type="checkbox"/> XIRS Tax-Exempt
AUTHORIZED SIGNATURE 	DATE 9-13-18				
PRINTED NAME KARAH WADDLE	TITLE SENIOR EXECUTIVE VICE PRESIDENT				

AMENDMENT #007 TO CONTRACT C316031007

CONTRACT TITLE: Foster Care Case Management

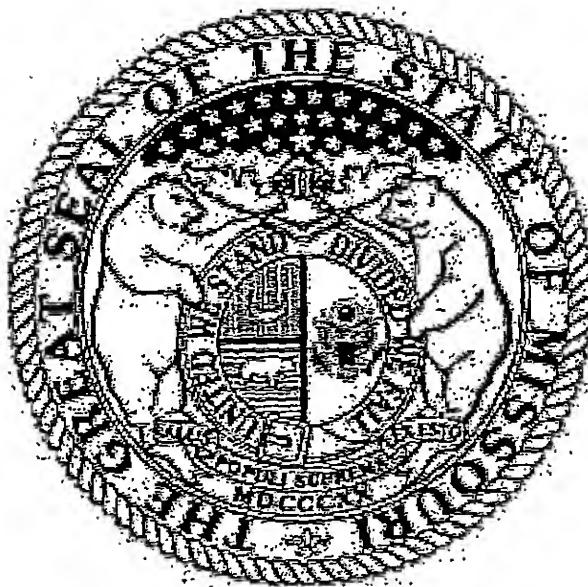
CONTRACT PERIOD: October 1, 2018 through September 30, 2019

The State of Missouri desires to extend the above referenced contract at the same prices as the previous contract period.

Efforts are underway to replace the above referenced contract but are unfinished. As a result, the State of Missouri desires to extend Contract C316031007 at the same prices as the previous contract period in order to provide continuing and uninterrupted contract services.

All other terms, conditions and provisions of the contract shall remain the same and apply hereto.

The contractor shall signify acceptance by signing and returning this document on or before the date indicated.



State of Missouri
OFFICE OF ADMINISTRATION
Division of Purchasing
Contract Amendment Documentation

The following documentation consists of additional contract amendment documentation. The additional contract amendment documentation is not a part of the official contract amendment, but provides supporting information for the official contract amendment.

MEMORANDUM

Office of Administration
Division of Purchasing

TO: Karen Boeger

THROUGH: Cindy *BS* Stafford

THROUGH: Stacia Dawson

FROM: Julie Kleffner *OK*

DATE: September 4, 2018

RE: Extension of the Foster Care Case Management Contracts,
C316031001 through C316031007

The Department of Social Services (state agency) has requested the Foster Care Case Management Contracts, C316031001 through C316031007, be extended for twelve (12) months, October 1, 2018 through September 30, 2019 to allow for the re-bid process. Please refer to the attached e-mail from Wade McDonald explaining the need for the one-year extension.

The solicitation process for the current contracts spanned a 12-month period. After the award of the contracts, five (5) protests were received. Based upon the need to the impact to children and their families, the need for consistency of performance measurements, the time required for the solicitation process, and time to respond to any potential protests, it appears a twelve-month extension is warranted.

Therefore, because these are essential services that must continue until the new procurement process is complete; I am requesting permission to process the contract extensions pursuant to section 34.045, RSMo.

Kleffner, Julie

From: McDonald, Wade S
Sent: Tuesday, September 4, 2018 12:12 PM
To: Kleffner, Julie
Subject: C316031001-007

Julie

NR 886 DFA19000033 has been submitted to extend contracts C316031001-007 through 9/30/19. This extension is requested to allow time for the rebid of these contracts as well as allow proper transition to the new contracts when they are awarded.

Historically, the solicitation process for FCCM has required extra time to address the complexities of the services and respond to protests. This extension will allow time for the rebid process and any contract follow-up that will be necessary after new contracts are awarded.

The extension will also allow The Department of Social Services to establish a plan designed to reduce the number of children and families impacted in the event cases served under the contract need to be transitioned between contractors. Transitioning a single case between contractors disrupts case activities and can delay opportunities for the case to exit services. Transitioning a large number of cases at one time amplifies the disruption and it takes even longer for services to stabilize and continue. When the current contracts were awarded, approximately 1/3 of the cases served under the contract required transition between contractors due to new caseloads awarded. Due to timing of the contract award, only a short transition time was available and a large number of these cases experienced delays associated with case transition. A longer transition time will allow fewer cases to be impacted by new contract awards.

Continuing the contract through 9/30/19 also allows the contract measures to continue to be measured as they have been since 2005 when the first contract was awarded. DSS submits an annual report to the legislature comparing the year to year results of the contract. Consistent measurement periods are important when measuring the success or breakdowns of a program. In addition to consistency, these contracts are designed to incentivize contractor results in accordance with 13 CSR 32.020. A contract extension with a different timeframe impacts the outcome measures and the contractor's opportunities to achieve contract milestones and receive incentive payment. Likewise, working through different measuring periods is not something that is currently mechanized. Developing new measuring process to accommodate a different contract timeframe will cost DSS a substantial amount of time and resources.

DSS acknowledges that we are delayed in providing and updated RFP draft to DPM. The new draft RFP is progressing and will be provided to the Division of Purchasing within the next week or two. Part of the work on the draft RFP has been working with the current contractors to identify strategies to mitigate the concerns related to case transitions due to contract award. This may impact the contract award language in the RFP. Likewise, child welfare practice has evolved which requires revisions to the RFP requirements. While some of the practice updates are still pending, the RFP requires adjustment to ensure consistent child welfare practice throughout the state. These changes are being incorporated into the draft RFP and final touches are pending.

Once the final changes are incorporated, the RFP will be submitted through internal reviews in line with the new purchasing processes and completion of the Quarter Million Dollar Worksheet.

Please let me know if you have any questions.

Thank you

Wade McDonald, MPA

Procurement Manager

Missouri Department of Social Services

Division of Finance and Administrative Services

573-751-7261 (phone)

573-526-4678 (fax)

Wade.S.McDonald@dss.mo.gov

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Indicate Contract Amendment Type

RENEWAL:	PERIOD OF	TOTAL
Renewal - % Increase	Cost Savings	
Renewal - \$ Increase	Cost Savings	
Renewal - W/O Increase		
SFS Renewal - Prices In Original Contract		
SFS Renewal - Prices Not in Original Contract		
EXTENSION PERIOD:		
Extension - 30-Day		
Termination		
Extension - \$ Increase	Cost Savings	
Extension - W/O Increase	1 year	
Assignment		
Cancellation/Termination		
Other Amendment		

Performance Security Deposit: \$ _____

Surety Bond: \$ _____

Annual Wage Order Number: _____

Annual Wage Order Date: _____

County(ies): _____

Other Instructions: _____

Purchasing Tasks/Verifications

A. Section 34.040.6, RSMo	Buyer/Section Support	JK	9-4-18
B. Purchasing Suspension List	Buyer/Section Support	JK	9-4-18
C. Federal Suspension - SAM.GOV	Buyer/Section Support	JJC	9-4-18
D. Labor Stds - OA/FMDC Contractor Debarment Lists	Buyer/Section Support	_____	_____
E. Review of Participation Commitment Attainment - If app, Verify Receipt of 1 st Renewal - Blind/Shel Wkshp Affdvt	Buyer	JJC	9-4-18
F. SFS Review/Justification - Insert Advertising Date, if applicable	Buyer	_____	_____

Prepare Contract Amendment

Review/Approve Contract Amendment (Signature Required)

REVIEWED

APPROVED

INITIALED

RECORDED

FILED

PENDING

RECORDED